Technicians (Repair) Form

tech@youthbeauty.co.nz 0800 232 900



Serial Number: _ _ _ _ _ _ _ _ _	Customer Name: Address: City: Charge to: CONTACT PHONE NUMBER:							
Quote needed: Yes/No Provided date: III II II Client acceptance date: III II II								
It is important that all parts including hand pieces, heads, keys and electrical cords MUST come back always without exception. Please list parts included with device/ machine								
TRANSPORT METHOD SELECTED: Client to arrange								
Problem description:								
Cause:								
DEFECT DESCRIPTION	YES	NO	Comments	3				
Is there an error code?								
Is the defect random or permanent?								
Is there any abnormal noise?								
Are the lights turned on when the incident happens?								
DEFECT APPEARANCE – When did the defect occur?	YES	NO	Comments	3				
After the first start								
After replacement of the hand piece								
After replacement of the filtering cartridge or the tank water	er							
After moving the instrument								
During the warm up		1	T					
 Immediately 								
After a few seconds								
After the start up		1	1					
■ In pause mode								
Leaving pause mode								
After a long time without use								
During the selection of phototype/hair parameters								
 During the treatment After pushing the button of the hand piece 			1					
Is there a flash?								
The defect appeared after how many flashes?								
With which parameter?								
Did the 'ready' light turn on?								
Which applicator did you use?								
Hair removal								
Photo - rejuvenation			Environment					
Environment			- !					
Environment	uch lower	Ambie	ent 25 ℃	Much higher				

TECHNICIAN TO COMPLETE:

Action:					
Parts Replaced					
Description	Reference	S/N of the defective model	S/N of the new model		
After action the devise is: in use/	off				
Technical Services:					
Hours at \$/Hr = \$ Date:					
Person who tested:					
Comments:					
Sign:	Date:				
0					